

According to the General Data Protection Regulation, the personal data controller of a register is obligated to inform the register's data subjects in a clear manner. This statement fulfils this informing obligation. Latest update was made on 11.9.2024.

1) Personal data controller

Kemion Oy
Tildantie 27
33470 Ylöjärvi, Finland
+358 50 5252 638
kemion@kemion.fi

2) Contact information in matters related to personal data files

Timo Nissinen
+358 50 5252 638
kemion@kemion.fi

3) Data protection officer

Kemion Oy / Neea Pokkinen
Tildantie 27
33470 Ylöjärvi, Finland
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neea.pokkinen@kemion.fi

4) Data subjects

Kemion Oy's customer register

5) Purpose of use of personal data

Kemion Oy stores and processes customers' personal data in accordance with the EU's General Data Protection Regulation (GDPR) and the valid Personal Data Act. The register includes customers, potential customers, and partners. The purposes of the register are:

- Customer service, such as order processing, logistics, and invoicing
- Customer-related communication, e.g., newsletters
- Communication with partners and maintaining co-operation
- Marketing, e.g., newsletter
- Development, planning and analysis of business, websites, and services

6) Collecting, processing and storage of personal data

Register name privacy statement

Privacy policy

Version 1.2.

Personal data is obtained from the customers, e.g., from e-mails, phone calls, contracts, customer meeting or other situations where the customer discloses their information. Information about contact persons of companies and other organizations can be also collected from public sources such as websites, directory services and other companies.

Information obtained directly from the person includes, for example:

- Name
- Business ID
- E-mail address
- Phone number
- Address
- Customer-related information, such as order history

IP addresses of website visitors and cookies necessary for the functions of the service are processed based on a legitimate interest, e.g., to take care of data security and for the collection of statistical data of website visitors in those cases where they can be considered as personal data. If necessary, consent is requested separately for third-party cookies.

When the user visits Kemion Oy's website and accepts cookies, the user's computer sends certain technical and other information (e.g., IP address, browser type). Google Analytics also uses cookies to collect information about how the user uses the site.

By entering personal data into the contact form on Kemion Oy's website or otherwise when the user gives personal data to Kemion Oy, the user accepts the collection, use and disclosure of his personal data in accordance with this privacy policy for the limited purpose stated in this privacy policy. Generally, personal data is processed by our company's personnel when performing tasks. We may also disclose information to third parties otherwise to fulfill contractual obligations or when required by law or a competent authority. For example, the name, phone number and delivery address of the customer are forwarded to the transport company. Kemion Oy always makes sure that the confidentiality of the data is maintained, and that the data is processed in accordance with the law.

7) The data subject's rights

The data subject has the following rights, and requests for their use should be sent to kemion@kemion.fi.

Right to access data

The data subject may check the data we have recorded.

Right to rectification

The data subject may request the rectification of inaccurate or incomplete personal data.

Right to object

The data subject may object to the processing of personal data if the data subject feels that personal data has been processed unlawfully.

Right to forbid direct marketing

The data subject has the right to forbid the use of personal data for direct marketing.

Right to deletion

The data subject has the right to request the deletion of data if personal data processing is not necessary. We will handle the request for deletion and proceed to either delete the data or state a justified reason for not being able to delete the data.

It should be noted that the controller may have legal or other rights to not delete the requested data. The controller is obligated to preserve accounting materials for the duration (10 years) set out in the Accounting Act (Chapter 2, Section 10). For this reason, materials related to accounting cannot be deleted before that term has expired.

Withdrawing consent

If the processing of personal data is only based on the data subject's consent and not for instance on a customer relationship or membership, the data subject may withdraw consent.

The data subject may complain of the decision to the Data Protection Supervisor

The data subject has the right to demand us to restrict the processing of controversial data until the matter is solved.

Right to complain

The data subject has the right to complain to the Data Protection Supervisor if the data subject feels that we are violating the effective data protection regulation when processing personal data.

Contact information of the data protection supervisor:

www.tietosuoja.fi/en/index/yhteystiedot.html

8) Regular information sources

Kemion Oy's customer register is a private register. Customer information is regularly obtained from:

- From the customer (e.g., phone call, e-mail, contact form)
- By accepting the cookies on Kemion Oy's websites (e.g., IP address, device type, country)

9) Regular disclosure of data

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Kemion Oy uses Google Analytics 4 analytics software which is used to monitor, for example, the number of visitors on website. Kemion Oy ensures that the processing, transferring and storage of your data is carried out in accordance with the legal requirements and with appropriate protections.

10) Duration of processing

Kemion Oy processes personal data only as long as it is necessary for the purpose of using the data. The retention periods of personal data may vary depending on the purpose of use and the situation. We keep our customer data up to date to guarantee the quality of the service. The registrant can unsubscribe from the marketing list via the link in every newsletter sent by Kemion Oy.

Information is stored on Kemion Oy's service provider's servers, which are protected in accordance with general industry practices. Access to personal data is protected with user-specific codes, passwords, and access rights.

11) Personal data processors

Personal data is being processed by Personal Data Controller and Kemion Oy's employees.

12) The principles of register protection

Register and information are being processed carefully with the help of systems that are properly protected. When data is stored on Internet servers, the physical and digital data security of the hardware is taken care of accordingly. The Personal Data Controller ensures that stored data as well as server access rights and other data critical to the security of personal data are handled confidentially and only by those employees whose job description it fits.

13) Transferring data outside the EU

Some servers on which data is collected, may be located outside the EU/EEA area. When data is transferred outside the EU and the EEA, we will safeguard the sufficient level of personal data protection by e.g., agreeing on matters related to the confidentiality and processing of personal data in compliance with legislation. Otherwise, we do not transfer personal data outside the EU/EEA area.

14) Automatic decision-making and profiling

We are not using the data for automatic decision-making or profiling.

15) Updates

Kemion Oy reserves the right to make updates to this privacy policy if our operations or data protection principles change.